

REDROCK CLIMBING CENTER CONDITIONS OF USE AND TERMS OF PRACTICE

We are happy to welcome you at the RedRock Climbing Center. Climbing is an activity which may result in personal injury or even death. It is therefore essential to limit risks to the utmost from the very beginning. These terms of practice aim to keep climbers, belayers and all other visitors to the center safe. It is the responsibility of all visitors to the climbing centre to adhere to the conditions of use explained hereafter. Any visitor unwilling to abide by them will be asked to leave and may no longer be permitted to enter the premises. By entering RRCC, any visitor accepts to abide by the center's terms and conditions.

General conditions of use

- When entering the climbing center, it is mandatory for every climber and belayer to register and sign the safety declaration / membership application form.
- The instructions of the RRCC staff must be followed at all times.
- It is strictly forbidden to smoke or use illegal substances on the premises.
- Alcohol is only permitted after the climbing session.
- It is strictly forbidden for visitors to teach basic safety rules or give climbing instructions to novices, unless previously arranged in a written agreement issued by a member of staff.
- RRCC shall not be liable for lost, stolen or damaged items of personal property, no matter how caused, wherever this may occur, including in the changing rooms, except where the loss or damage is caused by fault on the part of a member of the RRCC staff.
- There can be no cash refunds on any type of payment (deposits for events, subscriptions, credit notes, ...) as well as for store item returns. Your account will be credited with the amount due, which can be spent on all our services on offer.
- You can borrow the necessary climbing equipment directly at the center. Our lockers operate with a 1-euro coin. We will charge 20 euros for a lost locker key.
- Emergency exit doors must never be blocked, even temporarily.

Terms and conditions for use of the climbing area

- Only visitors with a valid entry pass can use the climbing walls and do so entirely at their own risk.
- Only climbers and belayers are permitted to use the climbing walls.
- Climbing without ropes is only permitted in the boulder area.
- Only visitors with the necessary skills to use one of the officially recognized belay devices are authorized to belay their partners. The device must be attached directly through the tie-in loop(s) of the harness with a figure 8 knot. Always double-check your partner's knot and show the climber that your belay device is properly loaded and the carabiner is locked.
- Signing the safety agreement/membership application form only permits the act of belaying if the belayer has all the required skills. A participant who only climbs in the boulder section or on auto-belay ropes is not authorized to belay a climber if they do not have the necessary skills mentioned above.
- The climbers who are using the auto-belays must watch out for people on the ground when coming down, as well as avoid falling onto the ropes of the other climbers. The top-rope climbers and the lead climbers need to make sure no to fall onto the cable of the auto-belays. It is necessary to come to an agreement before climbing.
- Behavior of people on the ground: watch out for climbers on the wall with their possible fall and pendulum trajectory. Anyone on the floor of the climbing rooms must take care not to put themselves in danger by respecting a safety perimeter outside the potential fall trajectory and pendulum of the climbers on all climbing walls.
- Only climbers with the necessary skills and experience regarding safety rules are authorized to lead-climb.
- When lead-climbing, it is mandatory to clip the rope to each quickdraw and to the two carabiners installed at the anchor point.
- If a top-rope route is located in an overhang, the next climber has to unclip each quickdraw one after the next to avoid swinging out.
- The minimal length requirement for a rope to be used for lead-climbing is 40 metres.
- The end of the rope must always be tied in a knot or be attached to the rope bag.
- The holds on the climbing walls can only be installed or taken down by a member of staff. Please inform a member of staff about any damaged or ill-fitted holds.

Terms and conditions of use for children and adolescents

- Parents or guardians bear the entire responsibility for their underage children.
- A legal guardian must sign a safety declaration/membership application for every underage child.
- Children under the age of 14 are not allowed to climb without adult supervision at any time.

Useful advice

- Try to avoid any unfortunate falls, especially in the boulder section, as the soft flooring cannot prevent all types of injury.
- Even the most experienced climbers must always be aware of the possible dangers. A single mistake in the safety chain may result in fatal consequences.
- If you have the slightest doubt, even if you have acquired all the necessary skills in matters of safety, talk to a member of staff or enroll in one of our beginners' courses. These courses are highly recommended when evolving from top-rope climbing to lead-climbing.
- If our staff members consider your belaying skills as unsatisfactory, they may ask you to leave the climbing zone of the center.
- If you witness irresponsible behaviour among other climbers in the center, please notify a member of staff without delay.
- This also applies if someone other than a member of staff is trying to advise you on matters of safety. Only staff members who have the necessary training and skills are entitled to assist visitors to the center. Please do not hesitate to speak to one of our staff members if you should have any doubts or queries. We will be more than happy to be of assistance.

We appreciate your comprehension and cooperation.